OCTANT

Ponta Delgada

Admission of pets
REGISTRATION AND RULES

To ensure the comfort and satisfaction of our guests, your pet's stay is subject to the following rules:

1 All guests with pets must complete and sign the animal admission form and pay a fee of **€50** per night and per animal, with the exception of service dogs, which are exempt from any payment.

2 Pet food is not included in the daily rate, but the Hotel has a specific room service menu available. The Hotel offers an animal kit with surprises for your pet.

3 Pet owners must comply with International and Portuguese Law or any other law or regulation, including pet licences.

4 Pets should not exceed **25**kg with the exception of service dogs. Only dogs and cats are allowed as pets and no other animals will be accepted. The breeds of pets must be previously informed to the hotel subjected to Hotel acceptance.

5 The Hotel reserves the right to request the immediate removal of any animal displaying dangerous or unacceptable behaviour, such as biting, scratching, barking excessively, proof of illness and urination or defecation in public areas.

6 The room cannot be occupied by more than one dog or two cats, under penalty of expulsion from the property, and the owner will be held responsible for all consequences and expenses inherent to such breach

7 Pets are allowed throughout the Hotel, except: indoor and outdoor pool, spa, gym, Kids Club and experiences rooms. In restaurants, they are allowed on terraces or indoor areas (informed by the team). Whenever they are in the lifts or in any other public area of the Hotel, they must wear a leash or be carried on the owner's lap. These rules do not apply to service dogs.

8 For the security and comfort of pets, the Housekeeping and/or Maintenance teams will only enter the room if the pet is not present or, if present, is duly restrained with a leash or a similar device. Please place the sign which has been provided outside the room door whenever your pet is inside the room.

9 The owner, or person responsible for the animal, agrees to exonerate, defend and indemnify the Hotel from all claims or damages relating to their pet or the pet's stay at the Hotel, including any claims from third parties.

10 During check-in, the hotel will request a valid credit card to cover any damages or extraordinary cleaning relating to the pet's stay. By signing this agreement, the pet's owner formally authorises the hotel to charge these costs to the credit card during or after their stay.

11 Please note that during the bathing season, dogs are not permitted on beaches.